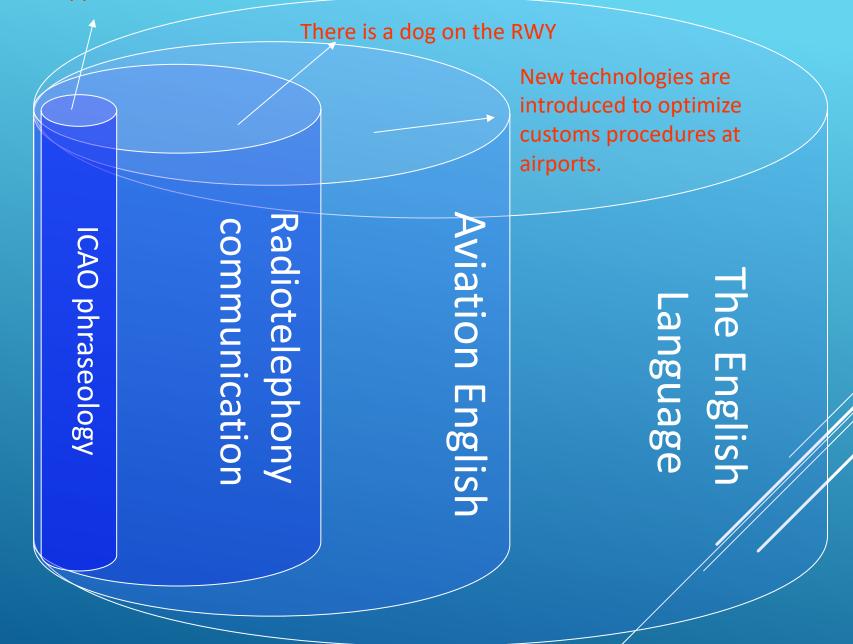
# TEACHING RADIOTELEPHONY

# BEFORE WE START LET'S PUT SOME QUESTIONS FORWARD

- What is the share of Standard Phraseology?
- What is Standard Phraseology?
- How much does Standard Phraseology weigh (in ICAO levels)?
- How do pilots feel about Standard Phraseology?
- How do teachers feel about Standard Phraseology?



#### WHAT IS STANDARD PHRASEOLOGY?

- A minimum set of lexical and grammatical means used for radio telephony communication
- ▶ In ALL SITUATIONS for which standard radiotelephony phraseology is specified it SHALL be used (Annex 10,Chapter 5)

## HOW MUCH DOES STANDARD PHRASEOLOGY WEIGH (IN ICAO LEVELS)?

| Structure  | Vocabulary   | Comprehension  | Interactions                                       |
|--|--|--|--|
| Shows only limited control of a few memorized grammatical structures | Limited vocabulary range consisting only of isolated words and memorized phrases | Comprehension is limited to isolated memorized phrases | Interaction is limited to simple routine exchanges |

Knowledge of Standard Phraseology ONLY corresponds to level II of IZAO Language Proficiency Rating Scale

# PRE-EMINENT R/T COMMUNICATION PROBLEMS:

- frequency congestion
- poor microphone technique
- ambiguity
- phonetic similarity
- → incomplete call-signs
- confused sequence of numbers in messages

- strings of instructions
- inadequate acknowledgements
- readback errors
- hearback errors

## HOW DO PILOTS FEEL ABOUT STANDARD PHRASEOLOGY?

- ▶ Enthusiastic?
- → Confident?
- → Frivolous?
- Your observations?
- Does it depend on their level of English?

#### Complete the sentence:

The higher (lower) the level the more (less) ......about Standard phraseology pilots are.

# HOW DO TEACHERS FEEL ABOUT STANDARD PHRASEOLOGY?

- ▶ Enthusiastic?
- → Confident?
- ▶ Frivolous?
- → Your experience? Theoretical? Practical? Flight?

### AND SOME MORE QUESTIONS ...

- What are the regulatory documents to specify the usage of Standard Phraseology?
- What are the manuals and publications to use for teaching Standard Phraseology?
- What are the methods of teaching standard phrases?
- → What is special about teaching such RT issues as
  - ь Numbers
  - ь RT alphabet
  - ь ATIS information
  - ь ATC clearance
  - **b** Non-routines and emergencies
- → How to manage Non-standards?

# ICAO Docs and Publications on Radiotelephony

- → Annex 10, Volume II Aeronautical telecommunications
- ▶ Doc 4444 PANS-ATM
- Annex 3 Meteorological services for International Air Naviagation
- Doc 7030 Regional Supplementary Procedures
- Doc 9377 Manual on Coordination between Air Traffic Services, Aeronautical Information Services and Aeronautical Meteorological Services
- Doc 9432 Manual of Radiotelephony
- Doc 9835 Manual on the Implementation of ICAO Language Proficiency Requirements

# HOW DO WE FINISH THE COURSE?

The same test of ICAO phraseology

- Duration 15 min
- Purpose:
- ь To assess gaps in knowledge
- To make sure pilots have learned the amendments to the ICAO Documents and have studied RT manuals

## HERE IS THE EXAMPLE..(1)

Task 1. Write down the ICAO standards for the following

|    | Meaning   | ICAO standard word or phrase |  |
|----|---|------------------------------|--|
| 1. | Let me know that you have received and understood this        | 1                            |  |
|    | message   |                              |  |
| 2. | I should like to know; I wish                                 | 2                            |  |
|    | to obtain   |                              |  |
|    | I hereby indicate the   | 3                            |  |
|    | separation between messages transmitted to different aircraft |                              |  |
|    | in a very busy environment                                    |                              |  |
| •  |   | prases                       |  |

- 1. taxi to holding point RWY 07 via TWY 7. Hold \_\_\_\_\_ of RWY/33
- 2. RWY 03, cleared for take off, report

## HERE IS THE EXAMPLE..(2)

- Task 3. Correct the following phases according to standards
- ь Decrease speed to 1000 ft/min.
- ь Taxi to holding position RWY 27R.
- ь Maintain RW heading
- Task 4. Cross odd one out

Cleared to start up

to land

for take-off

**ILS Approach** 

- Task 5. Use ICAO standard phrases to translate the following information
- ь Буксировка разрешена, запуск по команде
- Выполнить не могу, рекомендация ТиКАС по разрешению угрозы столкновения
- Прошу подробные инструкции по рулению

# RT OUTLINE THROUGH THE COURSE

- Test of ICAO phraseology
- ICAO Document acquisition
   Revision of numbers and letters in RT (for ab-initio or elementary pilots only
- Revision of weather words. ATIS information
- Revision of typical routine exchanges and phraseology practice at all standard procedures (based on "Airspeak" F. Robertson)
- ь ATC clearance
- ь Start-up
- ь Push-back
- ь Тахі
- ь Line-up
- ь Take-off
- ь Climb
- ь En route. Position reports
- ь En route traffic information
- ь Descent
- ь Approach
- ь Landing
- ь After landing
- Revision of non-routines and emergencies
- Simulator training (briefing, flight, debriefing)
- Test of ICAO phraseology
- Simulator exam

## THROUGHOUT THE COURSE (1)

## Listening to LIVE EXCHANGES recorded throughout the world

- → To adjust pilot's ear to different accents
- → To compare standards with non-standards
- To analyze ambiguity and risks
- To manage non-standards (checking, confirming, clarifying)
- To prepare for the exam listening tasks









# THROUGHOUT THE COURSE (2)

Some more examples:

Listen to the dialogue between the controller and the pilots and answer the questions:



- 1/ What is the active RWY?
- 2/ How many aircraft are ready for departure?
- 3/ Which aircraft is the first to line up Cathay270 or KLM439?



### ATC CLEARANCE. LESSON PLANNING(1)

Lead-in. Listen to the recording. At what phase of flight is the aircraft?



- Presentation.
- ь Study a typical "ATC clearance" exchange chart between a pilot and a controller. What are the rules? (requesting, confirming)
- ь Read the dialogue? Compare it to the typical exchange chart. Correct mistakes if any.
- Practice.
- 1) Listen to the ATC clearance. Compare it with the typical sequence. Tick what is different. Add what is missing. Then listen again and copy the digits.

```
name of ground station

"clears" aircraft callsign

to ______(destination)

("via flight planned route")

standard departure
(additional details)

level instructions

frequency to contact after departure
squawk number
```



### ATC CLEARANCE. LESSON PLANNING(2)

Listen to the ATC clearances for the following aircraft. Copy them and read them back. You will hear the original readback after you speak.

| Callsign         | ATC details |  |
|------------------|-------------|--|
| 5269             |             |  |
| KLM 1811         |             |  |
| Air Portugal 653 |             |  |

- 3) Listen to the ATC clearance. Compare it with the typical sequence. Tick what is different. Add what is missing. Then listen again and copy the digits.
- 4) Listen to the ATC clearances for the following aircraft. Copy them and read them back. You will hear the original readback after you speak.

| Speedbird 176 heavy |         |  |
|---------------------|---------|--|
| Pakistan 712 heavy  | \$100 m |  |
| 653 DK              |         |  |

## **TYPICAL ROUTINE EXCHANGES (1)**

#### **Used for All Standard Operational procedures**

- Departure information
- Route clearance
- Start-up
- Push-back
- → Taxi
- Line-up
- → Take-off
- Climb
- En route. Position reports
- **▶** En route traffic information
- Descent
- Approach
- Landing
- After landing

## **TYPICAL ROUTINE EXCHANGES (2)**

#### For example START-UP

- → Typical words and phrases. Checking if all of them are understood E.g. stand / gate number, standby, callsign, slot time, expect, at your discretion
- Typical pilot-controller exchange
  - name of ground station
  - callsign
  - greeting
  - callsign
  - stand number
  - ATIS code
  - request start up
  - name of destination
  - -'starting up'
  - callsign
- Listen to the example

- callsign

- aircraft callsign
- 'start up approved'



## NON-ROUTINES AND EMERGENCIES. LESSON PLANNING(1)

- ▶ Lead-in. Video fragment (Fire in the galley). Which definition does it correspond to? Identifying terms. Matching the definitions to the terms Urgency or Distress.
- ь A condition of being threatened by serious and/or imminent danger and of requiring immediate assistance
- A condition concerning the safety of an aircraft or other vehicle< or of some person on board or within sight, but which doesn't require immediate assistance.
- Presentation (classification, radiotelephony signals, squawks).

#### Classifying incidents into Distress or Urgency.

- ь Total electrical failure
- ь Depressurization
- ь Engine flameout, etc,

#### Identifying radio signals:

- A radiotelephony distress signal consisting of the spoken word \_\_\_\_\_ mean that grave or imminent danger threatens and immediate assistance is required
- A radiotelephony urgency signal consisting of the spoken words \_\_\_\_\_ mean, that an aircraft has very urgent message to transmit concerning safety of a ship, aircraft or other vehicles, or of some person board or within sight.

#### Identifying squawks. Correct mistakes:

- The pilot of an aircraft encountering a state of emergency shall set the transponder to Mode A code 7600 expect when previously directed by ATC to operate the transponder on a specified code.
- The pilot of an aircraft losing two-way communications shall set the transponder to Mode∕A Code 7500.
- The pilot of an aircraft subjected to unlawful interference shall endeavor to set the transponder Mode A Code 7700 to give indication of the situation unless circumstances warrant the use of Code 7500.

# NON-ROUTINES AND EMERGENCIES. LESSON PLANNING(2)

Practice.

Vocabulary practice

- ь Completing the phrases
- ь Matching the words in two columns
- ь Inserting prepositions
- ь Thinking of possible actions to take

#### Listening practice

- Identifying emergency message format. Listen to the examples and complete the Jeppesen bulletin
- ь Listening and taking notes. Identifying differences from a format.

#### Speaking practice

- **Describing non-routines and emergencies according to the mode**.
- ь Role-play. What will you say to the controller if...

# SIMULATOR TRAINING. LESSON PLANNING

#### Flight preparation

- ь Flight legend
- ь Computer flight plan
- ь Meteorological information
- ь Aeronautical charts
- **ь** NOTAMs

#### Briefing checklist

#### Flight

- ь Phases: start-up, push-back, taxing, line up, take off, climb, cruise, descent, approach, landing, taxing, parking
- ▶ Nature: routine / non-routine / emergency E.g. ignition system failure, windshield fogging, bird strike, flap control system failure, etc
- ь Involvement:
- inside the cockpit CRM, communicating to the controller outside the cockpit monitoring radio contact, taking notes
- ь Equipment: cockpit, computer, flight visualization program

#### Debriefing

- **b**Outside analysis
- ▶Instructor's analysis
- **L**Correcting mistakes

## **ANY QUESTIONS?**



## **THANK YOU!**

